

ServiceNow Development Engineer ◆Must have :ITSM/ITIL

N3 level above are welcomed | Hybrid work

Job Information

Hiring Company
Nihon Technology Private Limited

Job ID
1489278

Industry
IT Consulting

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards

Salary
Negotiable, based on experience

Refreshed
November 4th, 2026 03:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Roles and responsibility

- Design, build and test ServiceNow enhancement stories.
- Provide software coding and customization including, but not limited to :
  - Screen tailoring
  - Workflow administration
  - Report setup
  - Data imports
  - Integration, scripting
  - Third party software integrations
  - Custom application development

Required Skills

- ServiceNow Development ITSM, ITOM, PPM, HRSD, VR, CMDB etc. (2 of the capabilities is desirable. ITSM / ITIL must)
- Hands on experience on Service Catalog development, Portal, Reports and Dashboards
- Should have worked on /understand PowerShell scripts, create, and maintain
- Strong understanding and knowledge in ITIL Processes
- Design and develop solutions within ServiceNow environment to include modifications of applications, Forms, Workflows/Flows and interfaces supporting ITIL customers
- Develop and configure Business Rules, UI Policies, UI Actions, Client Scripts, Script Includes Widgets
- Develop and configure Notifications
- Desirable - UI Pages, UI Macros, ACLs, Transform Maps and other core concepts
- Analysing and converting business requirements to system requirements
- Working knowledge of ServiceNow release upgrade process for implementation
- Experience with full suite of ITSM modules including Incident, Request, Problem, Change, Case managements, Service Portal, Asset Management CMDB, Discovery, Performance Analytics
- Design, build and test ServiceNow enhancement stories. Provide software coding and customization
- Integrate ServiceNow applications with third applications using REST/SOAP APIs

Company Description