



## ServiceNow Development Engineer ♦ Must have :ITSM/ITIL

**N3 level above are welcomed | Hybrid work**

### Job Information

#### Hiring Company

Nihon Technology Private Limited

#### Job ID

1489278

#### Industry

IT Consulting

#### Job Type

Permanent Full-time

#### Location

Tokyo - 23 Wards

#### Salary

Negotiable, based on experience

#### Refreshed

July 14th, 2025 04:00

### General Requirements

#### Minimum Experience Level

Over 3 years

#### Career Level

Mid Career

#### Minimum English Level

Business Level

#### Minimum Japanese Level

Business Level

#### Minimum Education Level

Bachelor's Degree

#### Visa Status

Permission to work in Japan required

### Job Description

#### Roles and responsibility

- Design, build and test ServiceNow enhancement stories.
- Provide software coding and customization including, but not limited to :
  - Screen tailoring
  - Workflow administration
  - Report setup
  - Data imports
  - Integration, scripting
  - Third party software integrations
  - Custom application development

### Required Skills

- ServiceNow Development ITSM, ITOM, PPM, HRSD, VR, CMDB etc. (2 of the capabilities is desirable. ITSM / ITIL must)
- Hands on experience on Service Catalog development, Portal, Reports and Dashboards
- Should have worked on /understand PowerShell scripts, create, and maintain
- Strong understanding and knowledge in ITIL Processes
- Design and develop solutions within ServiceNow environment to include modifications of applications, Forms, Workflows/Flows and interfaces supporting ITIL customers
- Develop and configure Business Rules, UI Policies, UI Actions, Client Scripts, Script Includes Widgets
- Develop and configure Notifications
- Desirable - UI Pages, UI Macros, ACLs, Transform Maps and other core concepts
- Analysing and converting business requirements to system requirements
- Working knowledge of ServiceNow release upgrade process for implementation
- Experience with full suite of ITSM modules including Incident, Request, Problem, Change, Case managements, Service Portal, Asset Management CMDB, Discovery, Performance Analytics
- Design, build and test ServiceNow enhancement stories. Provide software coding and customization
- Integrate ServiceNow applications with third applications using REST/SOAP APIs

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