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![sentree]

SR. IT CONSULTING ENGINEER, APPLE │ MacOS Deployment skill

Network+MacOS/iOS experience and JLPTN2+

Job Information

Hiring Company
Sentree KK

Subsidiary
Sentree K.K.

Job ID
1475121

Division
Operations

Industry
System Integration

Company Type
Small/Medium Company (300 employees or less) - International Company

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Meguro-ku

Train Description
Yamanote Line Station

Salary
7 million yen ~ 10 million yen

Work Hours
Weekends off

Holidays
Public holidays, Vacation as per Japanese Labor Standards

Refreshed
May 23rd, 2025 09:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level (Amount Used: English usage about 75%)

Minimum Japanese Level
Fluent

Minimum Education Level
Technical/Vocational College

Visa Status
Permission to work in Japan required

Job Description

Sentree K.K. has an opening for an Apple-focused **IT Consulting Engineer in Tokyo** , Japan, who can perform the daily tasks required to ensure client sites are properly serviced and maintained in an efficient, professional, and expert manner. Staying ahead of the curve requires a systematic approach to ensure information technology initiatives are well planned, flawlessly executed, and rapidly adopted across our client base.

Core Responsibilities

- Support and maintenance of our client's IT infrastructure
- Execute project delivery
- R&D for new services and processes
- Completion of user and administration documentation
- Adhere to and held develop standard operating procedures
- Continue professional development
- Provide trustworthy service

Daily Responsibilities

- Ensure client sites are properly serviced and maintained
- Ensure tasks are performed according to company quality standards
- Identify and mitigate any issues or risks that arise
- Exercise a consulting mindset and expertise
- Schedule regular meetings with clients, deliver status reports and updates
- Monitor client services, prioritize, and offer important improvements
- Working with the EOS (Entrepreneurial Operating System) scorecards
- Create and manage internal and external project briefs
- Maintain various administrative worksheets (checklists, time sheets, billable forecast)
- Daily stand-ups with team members
- Weekly checkins with the Operations Manager
- Attend Weekly Level 10 Meetings prepared to contribute and be proactive

Required Skills

- Candidate will possess excellent interpersonal skills and have the ability to work individually and in a team environment
- Candidate must be able to communicate effectively, build credibility and trust, analyze problems, make decisions, and learn continuously
- This position requires individuals who are capable of coordinating multiple efforts simultaneously
- Technical IT troubleshooting experience, Help Desk and SysAdmin levels
- Deep experience with macOS, and iOS
- Ability to troubleshoot and recover macOS running on Apple Silicon, Intel, including T2 chip
- Familiarity with Windows 10 and 11 under Active Directory
- Able to architect and deploy Mobile Device Management Systems using Mosyle, Jamf, Addigy, and similar tools as per setup Apple's recent best practices.
- Able to install and setup computer and network hardware
- Managing configuring internet connectivity and UTM appliances
- Ability to design robust Wi-Fi networks using Cisco Meraki, Ubiquiti, Extreme, Aruba, and similar tools
- Ability to design and implement network routing, switching, VLANs and addressing for small to medium sized networks.
- Ability to assess and architect local and cloud storage needs
- Ability to visually document system setup so other system admins can efficiently troubleshoot a system in your absence
- Creation of easy to understand "how to" documentation as a self-help resource for users

Preference Given To Candidates with:

- Prior experience as in independent consultant and as a member of an IT team
- Familiarity of Scrum / Agile work process and project management

[VISA STATUS]
Someone with permission to work in Japan is preferred, but we can help with a visa application for the right candidate

Location:
Hybrid Remote & Onsite in Minato-ku, Tokyo with majority of client site visits within central Tokyo

Working hours:
Flex System 8AM - 5PM, Primarily weekdays with occasional project work on weekends

Holidays:
Weekends, Public holidays, Vacation as per Japanese Labor Standards

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Diverse and Dynamic Environment: At Sentree, we offer network administrators an engaging work environment with the opportunity to work on multiple organizations' networks, each having its unique set of requirements. This allows you to consistently challenge and enhance your skills.

Leadership and Impact: We provide a platform for you to become a true leader in the industry. As the primary consulting and technical expert, you'll lead a team of professionals and shape the future of our network infrastructure, allowing you to make a significant impact.

Support and Resources for Growth: We value your expertise and are committed to your professional growth. We provide the resources and support your need to excel in your role and advance in your career. This makes our company an ideal place for those who are eager to take their career to new heights.

Company Description