



Bilingual Production support-Java

Global Insurance company

Job Information

Recruiter Hire Pundit Japan Corporation

Job ID 1474745

Industry Insurance

Job Type Permanent Full-time

Location Tokyo - 23 Wards

Salary 8 million yen ~ 10 million yen

Refreshed May 7th, 2024 09:01

General Requirements

Minimum Experience Level Over 3 years

Career Level Mid Career

Minimum English Level Business Level

Minimum Japanese Level Business Level

Minimum Education Level Bachelor's Degree

Visa Status Permission to work in Japan required

Job Description

Responsibilities:

- 1. Level 2 application support for JAVA, J2EE, Spring Boot
- 2. Responsible for Incident analysis/recovery/providing hot fixes/and root cause analysis/release management/automation/monitoring/reporting/work with leadership
- Monitor production jobs and environment
- 4. Incident triage, assignment; resolution
- 5. Support configurations for programs, enhance existing programs and/or integrate packaged vendor solutions with existing systems.
- 6. Documents, tests (unit and integration), implements and provides on-going support for the applications.
- 7. Application monitoring and preventive maintenance
- 8. Analyze, troubleshoot and resolve complex production application defects
- 9. Perform minor application upgrades / enhancements
- 10. Support disaster recovery testing / validation

Required Skills

- 1. 5+ years of experience in Java/J2EE Technologies
- Should have at least 3 years of experience in the support role
 Working knowledge in database (PL/SQL, Query writing)
- 4. Experience in operations, ticket resolution (incident management)
- Experience in in Technical concepts, Analytical and Problem-solving skills
 Working Knowledge on DevOps : Jenkins/ Kubernetes
- 7. Cloud Technologies exposure : Azure

Company Description