



## **Bilingual Production support-Java**

**Global Insurance company** 

Job Information

Recruiter Hire Pundit Japan Corporation

**Job ID** 1474745

**Industry** Insurance

Job Type Permanent Full-time

Location Tokyo - 23 Wards

Salary 8 million yen ~ 10 million yen

Refreshed May 7th, 2024 09:01

General Requirements

Minimum Experience Level Over 3 years

Career Level Mid Career

Minimum English Level Business Level

Minimum Japanese Level Business Level

Minimum Education Level Bachelor's Degree

Visa Status Permission to work in Japan required

## Job Description

Responsibilities:

- 1. Level 2 application support for JAVA, J2EE, Spring Boot
- 2. Responsible for Incident analysis/recovery/providing hot fixes/and root cause analysis/release management/automation/monitoring/reporting/work with leadership
- Monitor production jobs and environment
- 4. Incident triage, assignment; resolution
- 5. Support configurations for programs, enhance existing programs and/or integrate packaged vendor solutions with existing systems.
- 6. Documents, tests (unit and integration), implements and provides on-going support for the applications.
- 7. Application monitoring and preventive maintenance
- 8. Analyze, troubleshoot and resolve complex production application defects
- 9. Perform minor application upgrades / enhancements
- 10. Support disaster recovery testing / validation

## **Required Skills**

- 1. 5+ years of experience in Java/J2EE Technologies
- Should have at least 3 years of experience in the support role
  Working knowledge in database (PL/SQL, Query writing)
- 4. Experience in operations, ticket resolution (incident management)
- Experience in in Technical concepts, Analytical and Problem-solving skills
  Working Knowledge on DevOps : Jenkins/ Kubernetes
- 7. Cloud Technologies exposure : Azure

**Company Description**