CareerCross

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[Global] Network Engineer (Experienced)

Remote Work★Global Environment

Job Information

Recruiter
G Talent at Bizmates, Inc.

Hiring Company
★Network, server, and infrastructure design, construction, opera

Job ID
1473459

Industry
Internet, Web Services

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Chiyoda-ku

Salary
5 million yen ~ 7 million yen

Holidays
Saturday/Sunday/National Holiday, Annual Paid Leave, etc.

Refreshed
May 7th, 2024 03:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
High-School or Below

Visa Status
Permission to work in Japan required

Job Description

【About the company ...】

The company is a professional IT infrastructure company with 90% of its employees being engineers, and its two main businesses are the cloud computing business and the network business.
It provides value to customers through various services such as resident technical support, outsourced contracting support, and the development of original products of its own.
There are career paths from resident engineer to outsourced contractor and in-house service department.

(1) Network automation

(2) Support for in-house production
(3) Resident technical support for system infrastructure
(4) System infrastructure contracting and development

■Overseas expansion has begun in all business units, including overseas expansion of the e-commerce business.
The company is strengthening its own services such as e-publishing and smartphone application services, and is reforming its business structure toward the policy of "more than 50% of sales from own services".

■60% of projects are in the design/construction phase
Many of the projects are upstream projects for major manufacturers, government agencies, telecommunications carriers, and other large-scale projects, and those with experience in operation and maintenance have the opportunity to take on the challenge of design and construction projects.

■More than 166 educational courses are now available to hone not only technical skills but also business skills.
For employee education, there is an in-house education system called "AP Academy," where employees can take business courses equivalent to classes at an MBA school in order to acquire consulting skills. In addition, employees can learn management skills and technical skills to become multi-engineers with "technology + α". There are a total of 166 courses offered, so you can choose the skills you need now and take the courses you want.

The company has been certified as a White Company for five consecutive years since 2019, and has adopted various measures and systems to ensure legal compliance and improve the work environment for employees.
・Reduction of overtime hours
・Promotion of paid work
・Promotion of side jobs
・Encouragement of telework in the Corona Disaster
・100% of female employees taking training leave, and promotion of male employees taking maternity leave
・Parental leave

【 Job Description 】

■About the Division
You will be assigned to the Global Business Division, which leads the company's global projects.
In addition to network projects / cloud projects / product deployment, they continue to take on the challenge of new technology areas such as AI and data lake houses, etc., and are solving customer issues while utilizing their English skills for major telecommunications carriers and other companies with overseas branches.
The mission of this team is to handle domestic and international projects with high technical skills. The technical areas handled in the projects are diverse, including networking and cloud servers, so you can expand your technical range.

The company has been certified by the Great Place to Work® Institute Japan as a "Great Place to Work®" company, and has an especially high "Job Satisfaction" score.

■Responsibilities
You will be responsible for the design/construction and operation of global networks for our clients, which are mainly telecommunications carriers, major SIers, and major manufacturers.
This is mainly remote work, but there are some tasks that require coming to the office, such as verification work.

Global network operations deployed by a major telecommunications client
Project Summary: Operating a global network deployed all over the world. You will be responsible for controlling overseas vendors, changing NW equipment settings, and other operational tasks while leveraging your English language skills and technical skills.
Members: 4
Examples of technologies used:
・Cisco routers, switches, SD-WAN
・Automation tools (Ansible)

・You can develop your global communication skills as you will be working with local vendors in various countries.
・Automation skills can be learned since automation with Ansible is also being promoted.
・Short-term overseas business trips (usually 1-2 weeks) may be required, so you can experience the local culture and environment firsthand.
・The support system within the team is well organized, so this is an environment where you can take on challenges even if your English and technical skills are not sufficient at this stage.

【 Welfare 】

This is a period of time before the first paid leave is granted, and can be taken in the event that the employee becomes ill due to unfamiliar surroundings after joining the company, or in the event that official procedures need to be carried out.

・Family allowance (spouse): 15,000 yen/month
・Family allowance (children): 5,000 yen per month for the first two children
  *Monthly allowance of 10,000 yen per person for the third and subsequent children.
・Commuting allowance: maximum 35,000 yen/month
・Telecommuting allowance: 200 yen per day for teleworking more than 4 hours per day
・Employee referral allowance: 10,000 yen/month (for one new graduate)

*20,000 yen/month (for one experienced employee)
*Monthly maximum of 100,000 yen
*Continuous payment for up to 3 years

Various types of social insurance
Company defined contribution pension plan
Contracted recreational facilities available
Access to welfare club
Club activity support system "apclub
Other Events

White company certification renewed for four consecutive years.
Support for Tokyo Rainbow Pride.

【 Holiday 】

- 2 days a week (Saturday and Sunday)
- National Holidays
- Summer vacation
- New Year holiday
- Annual Paid leave
- Parental Leave
- Congratulations & Condolence Leave
- Refresh Leave, etc.

Required Skills

■Required
・2+ years of experience in either network design, construction, or operation
・Able to write documents, emails, and hold conference calls in English (English working experience is not required)
　*TOEIC score of 600 or equivalent
　*The company provides English conversation training for employees who want to take on overseas projects. If you are not comfortable with your English skills at this point, you can improve your English skills by taking the training.
　【For foreign nationals】
・N2 or above in Japanese language skills (or possess Japanese language skills equivalent to N2 or above)

■Preferred
・Experience as a leader
・Experience working overseas
・Business English proficiency (TOEIC score of 700 approx.)

■Working Environment
・This is a team where communication is active remotely through ovice and slack.
・The ratio of foreign employees in this division is 30%, and intra-team mtg is conducted in English. (English conversation training is provided to improve business English skills.)
・This is an environment where team members can realize what they want to challenge themselves in an organizational culture where team members think about their goals.

Company Description