IT Engineer

Job Information

Hiring Company
IDEMIA Japan K.K.

Subsidiary
IDEMIA JAPAN

Job ID
1473228

Division
IST_PS

Industry
Other (Banking and Financial Services)

Company Type
Large Company (more than 300 employees) - International Company

Job Type
Permanent Full-time

Location
Kanagawa Prefecture, Kawasaki-shi Kawasaki-ku

Train Description
Tsurumi Line, Showa Station

Salary
6.5 million yen ~ 7.5 million yen

Refreshed
September 12th, 2025 12:00

General Requirements

Minimum Experience Level
Over 6 years

Career Level
Executive

Minimum English Level
Fluent

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

- Responds to the day-to-day business needs according with priorities
- Troubleshoots problem source through discussions with users and coordinates with internal organization support and operations groups and with vendors to resolve problems
- Stays up-to-date on information technology and aligns it with IDEMIA and Divisions' technology strategy
- Acquires, installs and upgrades IT components, licensing and software, and manages inventory
- Ensures to follow governance model and processes (change management, root cause analysis, documentation, etc.)

- Creates and maintains documentation related to their activities
- Ensures and supports Division standards about safety and security as well as industry and legal regulations
- Plans service availibity according to business requirements (this may include defining redundancy, backup implementation, having on-call duty)
- Proposes improvement projects and evaluates costs in alignment with local business needs and report properly
- Acts as a lead or first-level supervisor during manager absence providing leadership and been the escalation point of contact for the department
- Ensures processes are properly deployed and used among IT Network or System Administrator teams
- Contributes to the infrastructure strategy
- Coaches and manages a team of IT Network or System Administrator

Company Description