Data Center Engineer (Remote Hands) 👍 Exclusive job

| **Work at a large Data Center** |

Job Information

Recruiter
BiOS, Inc.

Job ID
1470311

Industry
System Integration

Job Type
Contract

Location
Tokyo - 23 Wards, Koto-ku

Train Description
Yurikamome Line, Shin Toyosu Station

Salary
3.5 million yen ~ 4.5 million yen

Refreshed
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General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Fluent

Minimum Education Level
High-School or Below

Visa Status
Permission to work in Japan required

Job Description

BiOS is looking for experienced data center on-site engineers to join international support team servicing a global provider in Tokyo. Fast Moving environment where you will be expected to undertake key aspects of maintenance and deployment work on datacenter services and projects.

Remote-hand service:

 • **Request Management** – process, coordinate and support tickets as per agreed service levels for both client's and end user's scheduled and unscheduled support request.

 • **Communicate and interface** with client, end users and other internal and external groups representing the designated operation site.

• Install, move, add, and change server and other hardware in data center according to requests.

- Hardware: e.g. troubleshooting of hardware, labeling, trend analysis, break/fix, smart hands.

- Network connectivity support: e.g. voice, network, circuit and including cable management

- Deployment support: e.g. supervision & installation of construction work, cabling, power, rack/un-rack, server kitting

• **Asset and Capacity Management** - Asset including stocks management: e.g. spare parts, cable, kits, inventory/gap analysis report

- Site logistics support: e.g. receiving, storing, shipping and disposal of equipment.

• Attending meetings required by operation.

• Comply and enforce internal **policies**, processes and standards.

• Create, maintain updates and publish process & procedural documents.

• Conduct necessary training of new staff.

• Escort customers/vendors

Work hours:

AM Shift: 09:00-17:30 (1hr break)

PM Shift: 13:00-21:30 (1hr break)

Night Shift (Respond on days when tasks are available): 22:00-06:30 (1hr break)

Required Skills

• 1+ years troubleshooting Server/ Network hardware

• 1+ years' experience working for a data center or equivalent.

• Self-motivated, flexible, enthusiastic, good communication skills (written and verbal)

• Willing to learn and undertake further training and qualifications where required.

• Can work well both as an individual and as part of a team.

• Comfortable in a hands-on role.

• Must flexible with shifting work schedule as needed.

• Ability to work in a fast paced environment.

• Willing to take direction and follow well defined processes and procedures.

Bonus Points

• Detail-oriented with excellent organizational skills.

• Work IDF/MDF, Telco, Fiber infrastructure (testing with tester, Power meter, Cabling/routing).

• Japanese: fluent Level (JLPT N1 or, native level)

• English: Business Level

For candidates with no experience:

• No IT experience is required as long as the candidate is bilingual

• Strong interest in IT and technology

• Willingness to learn and take on new challenges

• Excellent communication and teamwork skills

• Must be flexible with shifting work schedule as needed.

Company Description