



## フィールドサービスエンジニア / Field Service Engineer

世界120カ国以上で事業を展開 エネルギーテクノロジーカンパニー

## Job Information

## Hiring Company

Baker Hughes Japan

## Job ID

1467068

## Industry

Petrochemical, Energy

## Company Type

International Company

## Job Type

Permanent Full-time

## Location

Niigata Prefecture

## Salary

3 million yen ~ 6.5 million yen

## Refreshed

May 5th, 2024 00:00

## General Requirements

## Career Level

Entry Level

## Minimum English Level

Daily Conversation

## Minimum Japanese Level

Fluent

## Minimum Education Level

High-School or Below

## Visa Status

Permission to work in Japan required

## Job Description

## Field Service Engineer

Would you like the opportunity to work as a field service specialist?  
Are you a graduate looking to start your career in a dynamic work-field?  
Join our innovating Field Services Team

Our Industrial and Energy Technology operates across 120 countries and serves the entire energy value-chain and industrial sector. We hold an extensive portfolio of rotating equipment, process flow, transmission technology and lifecycle services. Our Engineering Transformation team work to improve the quality of our Engineering processes.

## Partner with the best

As a Field Services Engineer you will play a vital role for our customers. You will take ownership of the required checking and operation of equipment, providing records to customers. You will be able to work under your own initiative to help meet production schedules.

As a Field Service Specialist, you will be responsible for:

- Performing all levels of maintenance, inspection, checks, testing and trouble-shooting on control valves.
- Acting as primary point of contact and trusted advisor to customers for timely and satisfactory resolution of job assigned.
- Interfacing across customers, engineering and management teams to ensure site operations and maintenance activities aligned to technical requirements.
- Collaborating with co-workers and customers to provide technical guidance to solve complex technical problems.
- Providing customers and management with professional and timely report related to field services activities.
- Ensuring all in-field activities carried out safely complying with quality, customers' and company HSE standards and procedures.

#### **Fuel your passion**

To be successful in this role you will:

- Have a minimum of a high school diploma or a bachelor's degree.
- Have a valid driver's license.
- Have a native level of Japanese language proficiency.
- Have experience using Microsoft office.
- Experience in control valve, rotating machinery, control equipment, instrumentation equipment, or engineering companies is preferred.
- Experience in domestic power companies, petroleum, petrochemicals, and steel industries is preferred.
- Display a powerful customer service-orientation mindset, experienced leading customers through tough decisions.
- Demonstrate excellent written and oral communication skills, to convey technical concepts to customers, both internal and external.
- Enjoy travelling to customer locations, being flexible to customer demands and being available at a short notice.
- Be a motivated self-starter, proactively taking initiative to lead and solve problems with technical and analytical skills.
- Have awareness of Health, Safety and Environmental compliance and potential risks.

#### **Work in a way that works for you**

We recognize that everyone is different and that the way in which people want to work and deliver at their best is different for everyone.

In this role, you will travel to and work on customer sites across the Asia-Pacific Region in line with customer requirements. The duration of the work at site and the hours of work at the site will be in line with customer requirements. In between work assignments, you will have free time in line with Baker Hughes working time guidelines and fatigue management provisions. You will also accrue annual leave which you can then take to extend your time off.

#### **Working with us**

Our people are at the heart of what we do at Baker Hughes. We know we are better when all of our people are developed, engaged and able to bring their whole authentic selves to work. We invest in the health and well-being of our workforce, train and reward talent and develop leaders at all levels to bring out the best in each other.

#### **Working for you**

Our inventions have revolutionized energy for over a century. But to keep going forward tomorrow, we know we have to push the boundaries today. We prioritize rewarding those who embrace change with a package that reflects how much we value their input. Join us, and you can expect:

- Contemporary work-life balance policies and wellbeing activities
- Comprehensive private medical care options
- Safety net of life insurance and disability programs
- Tailored financial programs
- Additional elected or voluntary benefits

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