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![BiOS IT MANAGED SOLUTIONS]

Data Center Shared Engineer (Tokyo)

HOT job in Tokyo

Job Information

Hiring Company
BiOS, Inc.

Job ID
1463632

Industry
System Integration

Job Type
Contract

Location
Tokyo - 23 Wards

Salary
Negotiable, based on experience

Refreshed
April 28th, 2025 04:00

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
High-School

Visa Status
Permission to work in Japan required

Job Description

Duties will include, but not limited to:

- Request management – process tickets as per agreed service levels of the client.
    - Including proper hand over of the assigned responsibilities during leave or absence

- Coordinate and provide both scheduled and unscheduled troubleshooting support.
    - Including occasional 24/7 dispatch managed within the team
    - Including occasional domestic business trips

- Install, move, add, and change server and other hardware in data center according to request from the client (e.g. break/fix, smart hands, decommissioning).
- Physical network support and cable management (e.g. cable construction work, power management)
- Escorting vendors and visitors inside the data center.
- Manage backup tapes and media operation.
- Capacity management and forecasting (e.g. space, power, cooling, ports).
- Site logistics support (e.g. receiving, relocation, shipping and disposal of equipment).

- Asset and stock management (e.g. tracking the inventory of spare parts, cables, kits).
- Contribute to project and program activities as necessary.
  - Including involvement in a project work stream as required
- Document and maintain updated processes/manuals.
- Comply and enforce internal policies, processes and standards.

Required Skills

- 2+ years of hands on experience as an IT infrastructure engineer (server, network, IT asset management, etc.).
- Experience working for a data center or equivalent (i.e. server room) is required.
- Cisco certifications (CCNA or CCT) are referred.

Language

- Japanese: N2 level
- English: Business level

Company Description