



## Field Application Engineer(Automotive)

IDEMIA is a French MNC in technology.

## Job Information

**Hiring Company**

IDEMIA Japan K.K.

**Subsidiary**

IDEMIA Japan K.K / アイデミア・ジャパン株式会社

**Job ID**

1458424

**Industry**

Automobile and Parts

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Non-Japanese Ratio**

Majority Japanese

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards, Shibuya-ku

**Train Description**

Yamanote Line, Ebisu Station

**Salary**

5 million yen ~ 8 million yen

**Holidays**

20 days

**Refreshed**

May 15th, 2024 06:00

## General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level (Amount Used: English usage about 50%)

**Minimum Japanese Level**

Native

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

## Job Description

You may not know our name, but you have surely used our innovations and solutions.

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Our mission is to unlock the world and make it safer through cutting-edge identity technologies. Every day, around the globe, we are enabling citizens and consumers alike to perform their daily critical activities (such as pay, connect and travel), in the physical as well as digital space. We are transforming their lives by making the world more secure and yet also more streamlined.

We have brought together complementary know-how and technologies that have never been combined before for both the physical and digital era: secured connectivity, secured payments and secured identity management. Cybersecurity, biometrics, large scale distributed systems and Cloud computing, analytics and smart devices are at the core of both our physical products and our software and systems.

We serve our clients in 180 countries thanks to our 15,000 employees worldwide.

### **Job Responsibilities**

**Providing product and technical support to customers including presales activities, formulating product specifications as per the customer's needs, technical field training and accelerating sales process with technical expertise**

By choosing to work at IDEMIA, you can join the journey of a unique tech company. You can seize all the opportunities of our fast-paced environment. You can add your distinctive qualities to our global community. You can contribute to a safer world.

We deliver cutting edge, future proof innovation that reach the highest technological standards. We're well established, and yet still agile. We aren't too big, and we aren't too small. And we're transforming, fast, to stay a leader in a world that's changing fast, too.

At IDEMIA, people can develop their expertise and feel a sense of ownership and empowerment, in a global environment, as part of a company with the ambition and the ability to change the world.

Our teams are close and collaborative; maintaining a dialogue and developing human connections matter to us. We are truly international and we know that diversity is a key driver of innovation and performance. We welcome people from all walks of life, regardless of how they look, where they come from, who they love, or what they think.

Each of our locations has its own advantages to offer a collaborative and friendly work environment. IDEMIA. Expect the unexpected. Join the journey of a unique tech company.

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### **Required Skills**

- Provide technical support and guidance to customers about IDEMIA's products and services
- Collaborate with sales and engineering teams to identify and prioritize customer requirements and develop solutions in response to those requirements
- Conduct training sessions and workshops for customers to ensure they have a thorough understanding of product capabilities and features
- Document customer requirements and feedback to inform product development and testing activities
- Participate in sales demonstrations to showcase product capabilities and answer technical questions

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### **Company Description**