



## Digital Service Technician

### Job Information

**Recruiter**

[Cornerstone Recruitment Japan K.K.](#)

**Hiring Company**

Company developing advertising media and selling advertising spa

**Job ID**

1457492

**Industry**

Advertising, PR

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

Negotiable, based on experience

**Refreshed**

May 13th, 2024 08:00

### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Mid Career

**Minimum English Level**

Fluent

**Minimum Japanese Level**

Native

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

**[JOB RESPONSIBILITIES]**

- Support Deployment and Installation of digital systems
- Digital systems Project Updates and Reporting
- Digital system Project Documentation Preparation and Control
- Technical support regarding reported incidents and problems
- Train Operations supervisors and subcontractors on incident maintenance
- Support for system reliability and improvement

- On-site maintenance
- Support preparation of Operations teams
- Support Troubleshooting of digital systems
- Supervision of system performance, quality of service and respect of SLAs
- Work with Sales and Marketing teams

#### **[REQUIREMENTS]**

##### Mandatory:

- 1-2 years experience in IT Operation management including digital systems technology
- Excellent analytical and problem-solving skills
- Good communication skills
- Capable to manage critical systems and tight deadlines
- Autonomous, motivated, proactive & independent; anticipates problems and works effectively within teams
- Field operation experience with installations and maintenance of electronic and IT systems
- Full Japanese proficiency, and written & verbal communication skills in English is a must

##### Desirable:

- Master / Bachelor in Electrical or Computer Engineering, Computer Science, IT or related
- Digital Signage Technologies
- Proficiency in Linux operating systems
- Rigorous and meticulous

---

#### Company Description