



Facility Assistant Manager

Discover the Magic of Nozawa Onsen

Job Information

Hiring Company

MDMC KK

Job ID

1442022

Industry

Hotel

Job Type

Permanent Full-time

Location

Nagano Prefecture, Shimotakai-gun Nozawaonsenmura

Salary

Negotiable, based on experience ~ 3.5 million yen

Refreshed

July 11th, 2025 07:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

We are currently seeking an experienced **Assistant Manager** to join our team at **Tanuki Nozawa**. Tanuki is a unique establishment that includes lodging, apartments, three restaurants, and a retail store, all conveniently located across from the iconic Oyu hot spring. We are looking for a dedicated individual with extensive bilingual skills who is passionate about hospitality and excited to grow alongside our dynamic team.

Responsibilities

- Provide assistance and support to the Venue Manager in the day-to-day operations of the Tanuki Venue.
- Supervise and support all areas of the Tanuki Venue, including the bar, retail, restaurant, and accommodations.
- Manage guest requests and proactively resolve complaints or challenges presented by customers, utilizing your problem-solving skills and initiative.
- Ensure the health and safety of all patrons, guests, and staff members.
- Maintain open communication with management to stay informed about all relevant matters.
- Monitor staff performance to guarantee the delivery of consistently high standards of service.
- Assist with staff scheduling and training to facilitate ongoing development.

- Act as the primary support and point of contact in the absence of the Venue Manager.

MDMC, trading as Stay Nozawa, Nozawa Onsen Distillery, consists of a unique collection of accommodation, guest services, hospitality offerings and alcohol production located in the beautiful mountain village of Nozawa Onsen.

Our diversity in venues and services makes us unlike other businesses in the village. Through our company vision we look to provide our customers and guests with an unforgettable experience.

Working with us you will be a part of an ambitious company with exciting opportunities for career growth.

Required Skills

Requirements

- Candidates with prior experience managing hospitality establishments, particularly in accommodation and food and beverage, will be given strong consideration.
- Must be able to work independently and thrive in a fast-paced, dynamic team environment.
- Ability to juggle multiple tasks, computer proficiency, and experience with booking engine platforms would be an advantage.
- Native-level fluency in Japanese and business-level proficiency in English are required.
- Anyone living in Japan with a valid working visa can apply.

Benefits

- Flexible working hours, with a minimum of two days off per week, and at least one day off per week during peak season.
- Annual increase. Paid vacation of at least 12 days in the first year.
- Relocation allowance available (subject to regulations).
- Complimentary ski season lift pass provided.
- Subsidized staff accommodation options available.

Company Description

Work in a Japanese ski resort with Stay Nozawa

Stay Nozawaグループは、長野県野沢温泉村にて複数の宿泊施設と飲食施設の運営をしています。小さな村でありながら、豊かな自然や文化を持つこの村に魅了された仲間が国内外から集まり、「野沢温泉村のエッセンス（心）を分かち合う」という企業理念を基に勤務しています。弊社理念に共感し、前向きで向上心を持ち、お客様に最高のサービスを届けたいというホスピタリティー精神溢れる仲間を募集しています。