



## Engineering Service Manager

### Job Information

**Hiring Company**

[ISS Japan Co. Ltd.](#)

**Subsidiary**

日本アイ・エス・エス株式会社 ISS Japan Co., Ltd

**Job ID**

1437601

**Industry**

Real Estate Brokerage, Management

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Non-Japanese Ratio**

Majority Japanese

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards, Koto-ku

**Train Description**

Hanzomon Line, Sumiyoshi Station

**Salary**

5 million yen ~ 8 million yen

**Salary Bonuses**

Bonuses paid on top of indicated salary.

**Work Hours**

9:00 - 18:00

**Holidays**

土日祝日

**Refreshed**

September 24th, 2025 10:53

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Daily Conversation (Amount Used: English usage about 50%)

**Minimum Japanese Level**

Fluent

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

## Job Description

### Purpose of this Position

Engineering support services at Data Centre in the office environment including electrical, mechanical, fire protection, general construction, energy conservation, environmental protection, safety at work and other facilities related engineering in customer Japan site.

### Responsibilities

- Operation and Management of the high-voltage power system and critical facilities in Data Centre located in the office of global company.
- Achieve continuity of critical engineering services with focus on uptime and operation at optimum efficiency
- Conduct Critical Facility Manager role with engineering management programs and ensuring safe and compliant workplaces
- Perform planned preventive maintenance (PPM) management of the critical facilities through contracted facility vendors
- Coordinate change management processes in accordance with client change policies and service level expectations.
- Support KPI's, ensuring that all work orders are electronically closed out within customer service level expectations
- Develop mid to long term capital investment plan
- Support business processes and operational risk assessments, work plans and procedures to mitigate against disruption to services during maintenance, repair or upgrade works
- Support internal ISS and client driven program to completion in a timely fashion.
- Deliver the monthly reports and related administration work

---

### Required Skills

#### Qualification Requirement

- Data Center facility operation and/or similar work experience as Electrical Engineer
- Denken 3-shu qualification is a plus
- Japanese and English verbal and written communication skills, including ability to effectively communicate with internal and external stakeholders.
- Excellent computer proficiency (MS Office – Word, Excel and Outlook)
- Must be able to work under pressure and meet deadlines, while maintaining a positive attitude and providing exemplary customer service
- Ability to work independently and to carry out assignments to completion within parameters of instructions given, prescribed routines, and standard accepted practices

#### Pre-Requisites and Personal Attributes

- Either Japanese citizen or non-Japanese who holds a work permit visa applicable to this position
- Minimum 3 years experience required in the field of critical facilities management
- Willing to work after office hours/weekends if required
- Proficient in MS Office

---

### Company Description

**ISS**, a leading workplace experience and facility management company, provides placemaking solutions that contribute to better business performance and makes life easier, more productive and enjoyable – delivered to high standards by people who care.

#### CAREER

A place where people can thrive

A career at ISS is about making a difference. ISS people work at airports, banks, hospitals, and thousands of other places – and affect the lives of millions every day. Our people care about the great places they create, the customers and communities they serve, and the planet they seek to protect, always adding a human touch to everything they do.