



Global Blue TFS Japan Co., Ltd.

Company Description

Global Blue TFS Japan Co., Ltd. was established in September 2013 as a strategic joint venture between Global Blue S.A., the Swiss-based pioneer and global leader in Tax Free Shopping, and NTT DATA Corporation, Japan's leading IT services provider. With a shareholding structure of 51.0% by Global Blue and 49.0% by NTT DATA, the company seamlessly integrates Global Blue's worldwide expertise in tax-free retail with NTT DATA's robust technological infrastructure and deep understanding of the Japanese market.

Headquartered in Akihabara, Tokyo, the company's core business revolves around providing comprehensive consumption tax exemption solutions, advanced payment and refund services (operating as a registered fund transfer service provider), and strategic marketing support for affiliated merchants. By leveraging cutting-edge, cloud-based technology, Global Blue TFS Japan automates and digitalizes the traditionally complex and time-consuming tax-free processing. This significantly reduces the operational burden on store staff while ensuring a smooth, frictionless shopping experience for international tourists visiting Japan—from the initial purchase and customs approval to the final refund process.

Today, the company supports over 14 million tax-free transactions annually within Japan, playing a vital role in the country's booming inbound tourism sector. However, Global Blue TFS Japan has evolved far beyond a simple tax-free processor; it now operates as an integrated technology partner. Utilizing data and insights from Global Blue's massive global network—which encompasses over 41 million tax-free data points worldwide—the company offers targeted digital marketing campaigns, consulting, and in-store training programs. These value-added services actively drive foot traffic to partner stores, helping Japanese retailers maximize their sales potential and achieve their business goals.

Driven by a mission to consistently improve the shopping journey, Global Blue TFS Japan is committed to delivering highly customized solutions that benefit both merchants and shoppers. Furthermore, the company places a strong emphasis on Corporate Social Responsibility (CSR), engaging in sustainable and ethical business practices that consider both environmental and social impacts. By bridging global standards with local excellence, Global Blue TFS Japan continues to elevate the shopping experience for international guests, making their visits to Japan highly convenient and unforgettable, while maximizing the overall value and performance of the Japanese retail industry.

Company Details

Head Office

Japan

Main Business

加盟店に対する消費税免税ソリューションの提供 / 資金移動業（第一種資金移動業）：加盟店向け消費税免税返金サービス / その他、加盟店に対する消費税免税販売のサポートサービス、デジタルマーケティング支援・コンサルティングなど

President

清水 克俊

Established

2013年9月

Capital

1億円（100,000,000円）

Number of Employees

51 - 100

URL

http://business.globalblue.com/jp_jp/

Offices

Main Office

7F, FTK Akihabara
3-13-8 Sotokanda, Chiyoda-ku
Tokyo, Japan, 1010021