



## Endress+Hauser InfoServe

### Company Description

Endress+Hauser InfoServe GmbH + Co. KG has been the experienced and competent IT partner of the Endress+Hauser Group since its establishment in 1997. The Endress+Hauser Group is a global leader in measurement instrumentation, services and solutions for industrial process engineering. As the group's dedicated IT powerhouse, InfoServe plays a pivotal role in advancing digital transformation and managing the technological infrastructure that drives the entire global organization.

Our success story is fundamentally based on our highly skilled employees. Today, we have a diverse team of 400 InfoServe IT specialists working around the globe for the Group and its customers. Operating from strategically located InfoServe offices in six countries—including Germany (Weil am Rhein and Freiburg), the USA, India, China, and Tokyo, Japan—we deliver innovative and standardized IT solutions. Our mission is to ensure that IT systems always work smoothly and efficiently across more than 160 locations of the Endress+Hauser Group worldwide, moving data safely and reliably.

Our comprehensive IT capabilities are built around five core pillars:

- 1. IT Project Management: Agile and Professional** We deeply understand our business partners and work hand-in-hand with them. From the initial creation of an innovative idea to the final realization of a complex global project, we employ agile methodologies to deliver value.
- 2. Application Development: Helping to Design the Future** We develop standardized IT solutions that significantly increase the productivity and efficiency of business processes. By focusing on the latest technologies, we act as innovators advancing digital transformation.
- 3. Operations: Safe and Reliable** We guarantee the highest level of cybersecurity and system availability for all critical business applications. Our high-performance data center and cloud services offer the best possible business solutions tailored to all enterprise needs.
- 4. Support: Seamless Around-the-Clock Service** Our service does not end with the completion of a project. We provide a qualified IT support team available around the clock, ensuring that users can reach out for technical assistance anytime, anywhere.
- 5. Quality Management: High Standards for the Best Results** From the initial IT request, through concept formulation, development, and approval, all the way to regular quality audits, we maintain exceptionally high standards to guarantee top-tier service quality.

In an era where industrial processes rely heavily on seamless data flows, Endress+Hauser InfoServe stands as a robust backbone, ensuring that the global group remains connected, secure, and technologically advanced.

### Company Details

#### Head Office

Germany

#### Main Business

エンドレスハウザーグループのSAPの運用コンサルティング及びネットワーク、サーバシステム管理

#### President

支店代表 有馬伸

#### Established

2008年8月

#### Capital

1,530.0 百万円

#### Number of Employees

1 - 10

#### URL

<https://www.jp.endress.com/ja/endress-hauser-group/endresshauser>

Offices

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**Main Office**

5-70-3 Nisshincho, Fuchu-shi  
Tokyo, Japan, 1830036

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