



Asurion Technology Kakegawa K.K.

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Company Description

Asurion Technology Japan, Kakegawa Center, serves as a vital repair and technical hub within the Asurion Group—a global leader in tech care services, supporting over 300 million customers across 18 countries. Our facility specializes in professional repair, diagnostics, and quality analysis for smartphones, tablets, and other mobile devices, which have become essential infrastructure in modern daily life.

The core mission of our center extends beyond traditional after-sales service; we aim to create "peace of mind" throughout the entire product lifecycle. Working in close partnership with Japan's major telecommunications carriers and leading device manufacturers, we handle everything from complex hardware repairs to identifying the root causes of technical failures. Our engineers utilize state-of-the-art equipment and deep technical expertise to ensure every device meets the most stringent quality standards.

One of our primary competitive advantages is the integration of global operational standards with the meticulous quality expectations unique to the Japanese market. By leveraging the vast data resources and best practices developed by the Asurion Group worldwide, we deliver swift and reliable solutions that address the increasingly complex issues of digital devices.

Our organizational culture is built on the pillars of "Diversity" and "Put Customers First." We foster an inclusive work environment where employees from various backgrounds can collaborate and excel. Every team member takes pride in being a "Digital Life Partner," dedicated to ensuring that technology works seamlessly for every user.

As a key facility rooted in the Kakegawa region yet operating on a global scale, we are committed to evolving alongside technological advancements. We contribute to a society where everyone can enjoy their digital life with confidence. Our goal is to be more than just a repair center; we strive to be a technical powerhouse that supports people's connected lives through innovation and operational excellence. By focusing on both human talent and advanced technology, we continue to exceed the expectations of our partners and end-users alike.

Company Details

Head Office

Japan

Main Business

携帯電話・スマートデバイス等の修理、解析、品質調査、およびアフターサポート業務。メーカー受託による修理・解析を通じ、モバイル機器市場の品質向上とユーザーサポートを担う。

President

高橋 寛

Established

2014年1月

Capital

3億8,000万円

Number of Employees

101 - 500

URL<https://www.asuriontech.co.jp/kakegawa/about/>

Offices

Main Office

308-1 Shizutani, Makinohara-shi
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