



CC Architect.

Company Description

We specialize in contact center management system and CTI, Computer Telephony Integration System. Our system configuration business always challenges new technology with our positive mindset.

The combination of the latest open system technology and CTI enables us to propose and build the best architecture of contact center systems.

Most of our clients have a wide market. It's our strength to step in their contact center business and design system configurations for them.

Contact centers are important mediums to receive customers' voice directly. Various functions have been developed in the contact center system, which is one of the crucial systems for companies. Still, there are only a limited number of engineers who specialize in contact center business.

In order to answer the needs, we offer many engineers with great knowledge of the contact center business. They can provide the best solutions for different requests from the customers.

We also have partner corporations which support us to offer the answers for those customers with larger markets.

Company Details

Head Office

Japan

Main Business

・ オフィス向け電話システムおよび、NWコンサルティング・設計・設定 ・ オフィス向け電話機器(IP電話・GW・その他周辺機器)の販売 ・ コンタクトセンター業務システム ・ 電話技術に応用したプログラム開発 ・ 汎用プログラム開発

President

武田 淳

Established

2008年4月15日

Capital

1000万円

URL

<https://cc-arc.com/company/>

Offices

Main Office

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