



Job Information

Job ID: 71560
Job Title: バイリンガル システムサポート
Outsourcer: Softbridge Solutions Japan Co., Ltd.
Division: Information Technology Division
Job Type: Temp to Perm
Location: Okinawa Prefecture
Salary: 4 million yen 5.5 million yen
Date: November 14th, 2008 13:43

General Requirements

Employment Experience: Over 1 year
Career Level: Mid Career
English: Business Level
Japanese: Native
Education: Bachelor's Degree
Visa Status: Japanese national or permission to work in Japan required

Job Description

Technical Bilingual Support:

- * Technical language support to the business in an event of a job failure.
- * Coordinate pre and post reviews of batch schedules to ensure potential oversights * Detect problems and communicate the status in both languages.
- * Handle daily / adhoc job request process from the business as well as translate the request.
- * Monitor job execution.

Datacenter escalation Analyst:

- * First tier contact for the clients problem
- * Escalate issues to operations team
- * Monitor Network and System

Required Skills

- * Japanese native with business-level English communication skills.

- * Ability to escalate issues in English.
- * Basic IT knowledge (Network, OS, Application)
- * Microsoft Office skill
- * Willing to work 24/7 rotation shifts, weekends and holidays.
- * 1 or 2 years of support experience in Technology is big plus.

Company Description

Headquartered in Singapore, Softbridge Solutions has offices in Tokyo, Japan and Pune, India. Softbridge channels a vast pool of bilingual IT resources to meet the needs of the Japanese IT market. It is focused on software outsourcing (Web integration, Mobile Application and database application development) and providing highly skilled & experienced engineers for onsite projects and support.